

July 14, 2009

**RE: Kojo's Pest Elimination Company**

To Whom It May Concern:

It is with great pleasure that I supply this letter of recommendation on behalf of Kojo's Pest Elimination Company. There are several companies that we have worked with previously; however, this company has provided exceptional service in the area of pest elimination.

Some of the characteristics that move me to label them exceptional are as follows:

- The staff are creative, focused and flexible. They are always willing to meet both the needs of the company and the needs of the tenants that we have in place.
- Staff are willing to put in the time and effort to make sure that areas which have been labeled "most problematic" are handled with care, yielding the expected results.
- Staff have met with management, tenants and maintenance staff, to ensure that everyone understood their role in the success of Kojo's program.

I can confidently recommend Kojo's Pest Elimination Company as a reliable service provider and experts in their field.

Cordially,



Tanisha Burgess,  
Property Manager